UK Operational Resilience · Mapping

Mapping Your Important Business Services Down to the Rack

What PRA and FCA operational resilience rules expect you to map, and where it lives in the FNT Command data model

Requirement (PRA SS1/21, FCA SYSC 15A)	How FNT Command maps it	Coverage
Important business services	Business services and processes form the top layer of the model, linked to the services, applications and assets that deliver them.	✓
Technology	Servers, storage, virtualisation, containers, network equipment, software installations and licences in one model.	✓
Facilities	Data centres, rooms, racks, power distribution and power paths, cooling circuits, including colocation space.	✓
Information	Physical and logical location of every system down to the storage unit. The classification of the data it holds is added as an attribute.	⚙
Interconnections and interdependencies, incl. third parties	Dependencies traceable across seven layers, e.g. business service, application, VM, host, rack, power feed. Contracts, providers and carrier lines linked to the assets.	✓
People (asset ownership)	Owners, organisations and contacts on each asset. Staffing and skills mapping stays in your HR or BCM tooling.	✓
Processes	Business processes are objects in the model, linked to the services and assets that support them. Procedures and process descriptions stay in your process documentation.	✓
Identifying vulnerabilities (input for scenario testing)	Dependency chains show which services rely on a given rack, power feed or device, and non-redundant power paths are detected. Scenario testing itself stays with the firm.	✓

✓ **Standard** in the FNT Command data model ⚙ **Configurable** via additional attributes, without programming
⇄ **Via Integration** data from source systems via the integration framework

Your mapping in FNT Command

Try FNT Command free for 30 days

One central data model
All mapping requirements in one place, from the rack up to the important business service.

Complete change history
Changes are planned before they happen. History down to attribute level records who changed what and when.

Applies to banks, building societies and PRA-designated investment firms under the PRA Operational Resilience Part and SS1/21, and to firms in scope of FCA SYSC 15A.
This overview shows how the required mapping can be supported in FNT Command. It is not legal advice; meeting the obligations remains the responsibility of the firm. As of: Nov 18, 2026

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